

An important message from INDUSTRIAL DISPOSAL CO.  
AUTOMATED TRASH SERVICE  
*“The new era of residential trash service”*

Industrial Disposal Co. has invested millions of dollars in new state of the art technology automated residential trucks to serve the residents of this area.

Residential trash service is the most difficult, labor intensive and demanding of any aspect of the trash industry. The employee is subjected to all sorts of weather; freezing cold with snow and ice, rain storms, burning heat and humidity while trying to pickup heavy and awkward items at hundreds of homes each day. Not a very pleasant task under the best of conditions.

The result in the past has been many serious injuries, workers comp filings, and in some cases even death. As you can see this also creates the highest turnover in personnel. The use of the automated truck with its hydraulic arm which picks up our standard heavy duty rolling cart with hinged lid is designed to eliminate injuries and retain long term personnel which keeps the same driver in your neighborhood over time. The long term driver knows the individual nuances of your neighborhood and provides the best possible service.

You can only use our standard carts..and we do ask that you fit all trash in these carts and also that you bag your trash. This will help stop loose papers and other items from flying out and thereby reducing litter in your neighborhood. The key word in garBAGe is “BAG”. Of course we will pick up the occasional small box or bag of trash outside your cart when you have a party or event at the house. We do ask that if you routinely have items outside the cart that you please call us @ 638.9000 and we will deliver an additional cart.

Trash service is a “partnership” between the resident and the company...there are guidelines for the homeowner to follow to make the job flow smoother and also not injure the employee and there are the demands of the job we must follow within safe limits and still complete picking up thousands of homes daily. Garbage service is not a “put anything out” and they will take it process. “Normal” day to day household trash is our agreement to pickup. Construction and remodeling is not normal trash.

We will pickup a large bulk item once per week such as a couch, chair, washer ,dryer, hot water heater etc. as part of our contract with the city or homeowners association. We ask that the resident call in to schedule pickup when we can send a different type truck with two men to handle the items.

Cart service provides the following benefits:

- A cost savings to the homeowner..no out of pocket expense for trash cans which have to be replaced . The 95 gal carts have an estimated retail value of \$90. each
- Carts have a lifetime repair replacement warranty
- One 95 gal cart = 3 old style cans
- ID provides up to 2 carts per home at no additional charge, that is the equivalent of 6 old style cans
- Easy to use...the carts have large wheels and a hinged lid... much easier to roll a cart t the curb that try to drag several heavy awkward cans out with lids falling off and being thrown in the yard or street on service day.

Our competitors are providing automated service in other markets and will eventually bring it to this area. ID decided it was too important to keep employees and reduce injuries to wait. Thanks so much for your cooperation and understanding of this important weekly service for your home.