

## *“Let’s Talk Trash”*

### Trash, Yard Waste, Recycling Service Tips-Helpful “ID-EAS” from ID – Industrial Disposal Co.

- Please make sure your trash cart is placed at the curb with the wheels in the back facing the house and at least 3’ from mailboxes, cars, landscaping or any obstruction for the automated trucks. This will allow the process to work as it was designed and eliminate property damage and insure the safety of ID drivers. Always try to fit all that you can in the carts. Residential trash service is a hard job..working in freezing temps in the winter and burning hot conditions in the summer and has the highest rate of back injuries, shoulder, hand injuries and even deaths than any other aspect of the waste industry... safety is a primary concern. Always use common sense when setting items out to be picked up to not risk injury to the ID personnel. Questions , please call ID Customer Service @ 638.9000 .
- Always place your trash out the night before or no later than 5:30am day of service. ID drivers usually radio in to their office when trash is not set out when they pass a home. So please don’t set it out late and then call it in as a missed pickup. Even though you may “normally” be picked up late in the day...things happen , ie. weather, truck breakdowns, fill in drivers, holiday schedules, excessive volumes. Also, bear in mind that excessive volumes of trash or yard waste means the truck may “fill up” more often and have to leave the area to dump the load , this delays service schedules also so don’t be alarmed.  
Any problems with raccoons or dogs sprinkle bleach around your trash to keep them away. Call ID Customer service @ 638.9000 with questions
- Always bag your trash...loose trash (papers, small cereal boxes, cups and ESPECIALLY packing peanuts etc.) when dumped from the can to the truck will blow away even in a mild wind. The only way to insure that trash doesn’t blow away and litter the neighborhood is to “bag it”. Same issues with recycling... place papers on the bottom , next plastics and then glass which is heavier and will keep items from blowing away. Please don’t leave loose papers or gift wrap etc.in boxes with nothing to hold it down as it will blow out.

- Trash Service is for “normal” household trash..items in daily home living..not demolition or construction materials. No drywall, concrete, bricks, sinks, tubs. etc. Certainly no liquids, wet paint, pesticides , solvents. No explosive items ie. oxygen tanks, propane tanks. No bio-hazard materials ie. needles, sharps. No tires or car parts. Large boxes etc. should be cut down to 4’ sections if necessary and all boxes should be broken down flat for pickup. Any large item the resident should call ID Customer Service @ 638.9000 regarding pickup. All refrigerators, freezers AC units must have the freon captured and the item tagged by a licensed HVAC tech to be picked up.Call ID Customer Service @ 638.9000 with questions or order a special pickup or dumpster if needed
- Yard Waste items – all twigs, branches , small shrubs must be bundled and tied . No more than 4’ long or weigh more than 30 lbs. No branches can be more than 6” in diameter as it will damage the compaction blade in the truck. Cut grass will rot and if it is wet adds weight..make sure bags are adequate strength to hold the clippings without breaking. No loose dirt, sod, stumps, firewood, fencing, landscape timbers or blocks or decking. Call ID Customer service @ 638.9000 with questions.
- Holiday pickup...ID observes the major holidays: New Years Day; Memorial Day; Fourth of July; Labor Day; Thanksgiving Day; Christmas Day. ALL services are on a one day delay from the observed holiday..ie. Holiday on Monday ..if your service day is on that day you will be picked up on Tuesday..all services (recycling and yard waste) for the week are also delayed. Friday service will be on Saturday. Call ID Customer Service @ 638.9000 with questions.
- Recycling – #3 thru 7 plastics, milk jugs, drink containers, food and drink bottles, aluminum or tin cans unbroken brown or clear glass. No liquids, no propane or gas tanks , no aluminum siding; no light bulbs or glass panes; no drink glasses. Newsprint paper only-no slick varnish finish papers ie. junk mail, magazines, many cereal boxes. No fiberboard. Phonebooks must have the covers torn off. Any plastic with food oils on them ie. TV dinners are not acceptable. Broken glass is the biggest contaminant of recycling..use caution when placing in bin. Always place papers on bottom of bin then plastics with glass on top to prevent material from blowing away.